



Castlecomer
Discovery Park
Yours to enjoy

BOOKING TERMS & CONDITIONS



*All persons entering Castlecomer Discovery Park do so subject to the Terms and Conditions, outlined in full on our website <https://www.discoverypark.ie/booking/>
By making a booking, you agree to these.*

Below are key aspects to note in relation to your booking:

- Activities can be purchased in advance on our website www.discoverypark.ie using the online booking system. We cannot reserve spaces without full payment.
- Bookings are valid only for the specific activity, date and time booked.
- Bookings are non-refundable and non-transferrable. The only exception is when Castlecomer Discovery Park does not operate the activities in question.*
- If a booking is cancelled at least 7 days in advance, it may be possible to transfer your booking to a new date with agreement from us. A refund will not be issued.
- Booking start times must be strictly adhered to. Late arrivals will not be accommodated and no refund will take place if an activity is missed.
- For all activities, an Acknowledgement of Risk Form must be completed before participating. For participants under 16 years of age, an adult of 18 years or older must complete the Acknowledgment of Risk Form on their behalf.
- Please refer to Acknowledgement of Risk Form for additional requirements which must be adhered to for participation in activities at Castlecomer Discovery Park, including medical conditions. .
- You must notify Castlecomer Discovery Park of any medical conditions on prior to commencement of the activity. Pregnant persons cannot take part in any harnessed activity.
- You may not participate in any activities whilst under the influence of alcohol, illegal substances or legal medication which may induce drowsiness or could affect your reaction times.
- It is the responsibility of the customer to check the accuracy of the particular activity booked to ensure all participants meet specific activity requirements (age, height, weight).
- Closed-toe footwear is required by all participants on activities.
- Castlecomer Discovery Park staff have the final decision on suitability for participation in a given activity.
- Activities operate under normal weather conditions including rain. Refunds or are not considered for customer refusal to participate due to weather.

**In the event of the closure of Castlecomer Discovery Park (or certain activities within) due to severe weather, technical or other issues, Castlecomer Discovery Park will refund the cost of prepaid tickets purchased specifically for dates on which Castlecomer Discovery Park is closed only.*

Discover
Adventure